

QNB South Sudan Retail Tariff Guide 2024-2025

Ser	vice / Product	SSP	USD		
Account opening					
1	Minimum Opening Balance	250,000.00	\$5,000.00		
2	Minimum account operating Balance	10,000.00	\$500.00		
3	Ledger Fees(Monthly fees)	1,000.00	\$5.00		
4	Re-opening of Current account	2,000.00	\$20.00		
5	Re-opening of Saving account	15,000.00	\$500.00		
6	Account Closure initiated by customer	1,000.00	\$10.00		
7	Account Closure initiated by the bank	Free	Free		
8	Violation of Minimum account operating balance	5,000.00	\$20.00		
	Cheque Books				
9	Small book 25 leaf	4,000.00	\$10.00		
10	Big book 50 leaf	8,000.00	\$15.00		
	Account Statements				
11	Monthly statement	Free	Free		
12	E-Statement set-up	Free	Free		
13	Over a year statement (Per page)	100.00	\$1.00		
Pay Warrant / Bankers Cheque					
16	Issuance of pay warrant	6,000.00	\$10.00		
17	Cancellation of pay warrant	8,000.00	\$12.00		
18	Stop payment of pay warrant (Lost, Stolen)	8,000.00	\$12.00		
Cash withdrawal & Deposit services					
19	Cash withdrawal with cheque	0.75%	1.50%		
20	Counter cheque cash withdrawal	0.75% + 1,000	1.5% + 5 USD		
21	Cash Desposit	0.2% with a maximum 20k	Free		
22	Bulk Deposit SSP 1M above	0.30% with a maximum 60k	Free		

Cash withdrawal & Deposit services					
23	Inward clearing	500.00	\$1.00		
24	Outward clearing	500.00	\$1.00		
25	Unpaid Cheque Inward clearing	1,000.00	\$1.50		
26	Unpaid Cheque outward clearing	1,000.00	\$1.50		
27	Stop payment of Cheque	3,000.00	\$5.00		
	Remittances/ Internat	ional transfer	S		
28	Internal transfer (Account to Account)	0.5% Maximum charges 5,000	\$5.00		
29	Intercompany (Doha to Juba or vice verse)	Free	Free		
30	Inward SWIFT transfer	Free	Free		
31	Outward SWIFT transfer (Swift charges + stamp Duty)	1.5% max \$200 + Swift + \$ 0.49 Stamp duty	1.5% max \$50 + swift + \$0.49 stamp duty		
32	Salary transfer or Processing	500.00	\$5.00		
33	SWIFT amendment message	Free	Free		
34	SWIFT cancellation	500.00	\$5.00		
	Standing or	ders			
35	Standing order set -up	Free	Free		
36	Standing order processing to other banks	3,000.00	\$5.00		
37	Standing order cancellation	3,000.00	\$5.00		
38	Standing order stop payment	3,000.00	\$5.00		
39	Unpaid Standing order	3,000.00	\$5.00		
Loans and Credits					
40	Business loan	15-18% per annum	10-15% per annum		
41	Overdraft	15-18% per annum	10-15% per annum		
42	Salary advance	5%	5%		
43	Loan processing fee	5% of the amount	2.5% of the amount		
44	Penalty interest charge	3% of due amount	2.5% of due amout		

45 Issua Guara 46 Amer LG 47 Canco Guara 48 Canco not re 49 Issua 50 Amer bid bo 51 Retur 52 Custo 53 Open Credi 54 Issuir marg 55 Clear	ellation of Guarantee (If eturn)  BID BONI  nce of Bid Bonds  ndment or Extension of ond  rn bid bond  Dombond  LETTER OF CR	N/A N/A N/A	N/A N/A N/A N/A N/A N/A N/A
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Credi 54 Issuir marg 55 Clear			
55 Clear	it	N/A	N/A
	ng L/C 100% cash in	N/A	N/A
56 Trans	local L/C	N/A	N/A
	sferring the L/C	N/A	N/A
57 Amer	ndment (On the amount he period	N/A	N/A
58 Discr	epant Documents	N/A	N/A
59 Exter	nd validity or Increase int	N/A	N/A
60 SWIF	T messages fee	N/A	N/A
61 L/C c date	ancellation for expiry	N/A	N/A
62 Open credi	ing export letter of t		
	nination of documents r export L/C	N/A	N/A
64 Advis	sing fee for export L/C	N/A	N/A
65 Advis	sing amend of export L/C	N/A	N/A
66 Cance befor	ellation of the export L/C	N/A	N/A

67       Small Item per annum       20,000.00       \$50.00         68       Large Item per annum       50,000.00       \$100.00         E-Services         69       eBusiness Registration       Free       Free         70       eBusiness account Enquiry       Free       Free         Other Services         72       Salary process       500.00       \$5.00         73       Bank introduction or Reference Letter       1,000.00       \$5.00         74       Retrieval of documents ≤ 1 year       3,000.00       \$10.00         75       Retrieval of documents ≥ 1 year       3,000.00       \$10.00         76       Audit confirmation letter       1,000.00       \$5.00         77       Interest and withholding certificate       1,000.00       \$5.00         78       Verification of a signature       1,000.00       \$5.00         79       Balance certificate       1,000.00       \$5.00         80       Activation of dormant account       Free       Free		Safe Custody				
E-Services         69 eBusiness Registration       Free       Free         70 eBusiness account Enquiry       Free       Free         71 E-business annual subscription       1,200.00       \$6.00         Other Services         72 Salary process       500.00       \$5.00         73 Bank introduction or Reference Letter       1,000.00       \$5.00         74 Retrieval of documents ≤ 1 year       3,000.00       \$10.00         75 Retrieval of documents ≥ 1 year       3,000.00       \$10.00         76 Audit confirmation letter       1,000.00       \$5.00         77 Interest and withholding certificate       1,000.00       \$5.00         78 Verification of a signature       1,000.00       \$5.00         79 Balance certificate       1,000.00       \$5.00         80 Activation of dormant       Free       Free	67	Small Item per annum	20,000.00	\$50.00		
69 eBusiness Registration Free Free  70 eBusiness account Enquiry Free Free  71 E-business annual 1,200.00 \$6.00  Cother Services  72 Salary process 500.00 \$5.00  73 Bank introduction or Reference Letter 3,000.00 \$10.00  74 Retrieval of documents ≤ 1 year  75 Retrieval of documents ≥ 1 3,000.00 \$10.00  76 Audit confirmation letter 1,000.00 \$5.00  77 Interest and withholding 1,000.00 \$5.00  78 Verification of a signature 1,000.00 \$5.00  79 Balance certificate 1,000.00 \$5.00  80 Activation of dormant Free Free	68	Large Item per annum	50,000.00	\$100.00		
70 eBusiness account Enquiry Free Free  71 E-business annual 1,200.00 \$6.00   **Other Services**  72 Salary process 500.00 \$5.00  73 Bank introduction or Reference Letter 1,000.00 \$5.00  74 Retrieval of documents ≤ 1 3,000.00 \$10.00 year  75 Retrieval of documents ≥ 1 3,000.00 \$10.00  76 Audit confirmation letter 1,000.00 \$5.00  77 Interest and withholding 1,000.00 \$5.00  78 Verification of a signature 1,000.00 \$5.00  79 Balance certificate 1,000.00 \$5.00  80 Activation of dormant Free Free	E-Services					
The Fourier of the Fourier of the Free Free (Free first and withholding and signature of the Free (Free (Fr	69	eBusiness Registration	Free	Free		
Other Services           72         Salary process         500.00         \$5.00           73         Bank introduction or Reference Letter         1,000.00         \$5.00           74         Retrieval of documents ≤ 1 year         3,000.00         \$10.00           75         Retrieval of documents ≥ 1 year         3,000.00         \$10.00           76         Audit confirmation letter         1,000.00         \$5.00           77         Interest and withholding certificate         1,000.00         \$5.00           78         Verification of a signature         1,000.00         \$5.00           79         Balance certificate         1,000.00         \$5.00           80         Activation of dormant         Free         Free	70	eBusiness account Enquiry	Free	Free		
72       Salary process       500.00       \$5.00         73       Bank introduction or Reference Letter       1,000.00       \$5.00         74       Retrieval of documents ≤ 1 year       3,000.00       \$10.00         75       Retrieval of documents ≥ 1 year       3,000.00       \$10.00         76       Audit confirmation letter       1,000.00       \$5.00         77       Interest and withholding certificate       1,000.00       \$5.00         78       Verification of a signature       1,000.00       \$5.00         79       Balance certificate       1,000.00       \$5.00         80       Activation of dormant       Free       Free	71		1,200.00	\$6.00		
73       Bank introduction or Reference Letter       1,000.00       \$5.00         74       Retrieval of documents ≤ 1 year       3,000.00       \$10.00         75       Retrieval of documents ≥ 1 year       3,000.00       \$10.00         76       Audit confirmation letter       1,000.00       \$5.00         77       Interest and withholding certificate       1,000.00       \$5.00         78       Verification of a signature       1,000.00       \$5.00         79       Balance certificate       1,000.00       \$5.00         80       Activation of dormant       Free       Free	Other Services					
Reference Letter       3,000.00       \$10.00         74 Retrieval of documents ≤ 1 year       3,000.00       \$10.00         75 Retrieval of documents ≥ 1 year       3,000.00       \$10.00         76 Audit confirmation letter       1,000.00       \$5.00         77 Interest and withholding certificate       1,000.00       \$5.00         78 Verification of a signature       1,000.00       \$5.00         79 Balance certificate       1,000.00       \$5.00         80 Activation of dormant       Free       Free	72	Salary process	500.00	\$5.00		
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year         1,000.00         \$5.00           76 Audit confirmation letter         1,000.00         \$5.00           77 Interest and withholding certificate         1,000.00         \$5.00           78 Verification of a signature         1,000.00         \$5.00           79 Balance certificate         1,000.00         \$5.00           80 Activation of dormant         Free         Free	74		3,000.00	\$10.00		
77 Interest and withholding certificate 1,000.00 \$5.00  78 Verification of a signature 1,000.00 \$5.00  79 Balance certificate 1,000.00 \$5.00  80 Activation of dormant Free Free	75		3,000.00	\$10.00		
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	80		Free	Free		

